

# Questions you should ask when shopping for an alarm system

## Questions

## Answers

**1A) What is your hourly rate for additional work?**

**1B) Is there a visit charge?**

**2) How much do you charge per additional device?**

Hard wired Door contact:

Hard wired Window contact:

Wireless Door contact:

Wireless window contact:

Smoke detector:

Motion Sensor:

LCD Keypad:

Alpha/Numeric Keypad:

Siren:

Cellular backup

CO Detector

**3) Do you require a multi year contract?**

**4) How much is the monthly charge for monitoring?**

**5) What is the name of the company that does the Monitoring?**

**6) Is the monitoring company UL approved?**

**7) Do you use contractors to do your installations?**

**8) If a "Free" system is offered, What does it include?**

**9) If I just install what the free system offers, will I be adequately protected?**

**10) What else do you recommend to make my home more secure?**

**11) Who is the panel made by?**

**12) Does it come with a warranty?**

**13) How fast do you respond to emergency calls?**

**14) How much do you charge for emergency repairs?**

**15) Do you offer a service contract when the warranty expires?**

**16) Once you install the panel, do I own it?**

**17) Do you lock out the password in the panel?**

**18) Can I have the name and number of 2 new, and 2 old customers as a reference?**